



HIGH HESKET C of E SCHOOL (VC)

High Hesket, CARLISLE, Cumbria CA4 0HU TEL: 016974 73386

Head teacher: Mrs A Harvey

Email: head@high-hesket.cumbria.sch.uk Website: www.high-hesket.cumbria.sch.uk

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KEY WORKER PROVISION

Thank you to those of you that have been in touch to request Key Worker provision and we are very grateful that everyone is only accessing this when they have no other alternative. We did ask that requests for provision be received by 4pm yesterday and some of our bubbles have reached or are near to reaching capacity on certain days based on our risk assessments. Should any further places be requested, our ability to agree these will depend heavily on staffing levels and existing bubble sizes but we will endeavour to accommodate people's needs wherever we can. We may have to prioritise requests or operate a waiting list and so do ask that you only contact school if it is absolutely essential. Similarly, if you have requested places and your circumstances change, please contact school to cancel so as we can offer the space to anyone who may require it.

REMOTE LEARNING INFORMATION

As we come to the end of our first week of remote learning, I first want to extend my thanks and appreciation to all of our families for adapting with such understanding to our new ways of working. I am sure that we are all in agreement that this is not the start of term that we were all expecting but, with your support, we are working to keep our children connected to their learning through our Google Classroom activities and Zoom sessions.

As the week has unfolded, we have all become increasingly familiar with Google Classroom and the children will be becoming more comfortable with accessing and completing the assigned work. However, I am sure that there are still plenty of challenges with having to work remotely and so we thought it would be helpful to put together a 'frequently asked questions' guide which will hopefully address any questions or difficulties that you may still have or any further information you may need. Please read through all of the information, even if you feel confident with Google Classroom, as it also includes information about future Zoom sessions and other remote learning expectations.

As always, if you have further questions or queries that are not answered below, please feel free to contact us in school and we will endeavour to help you where we can.

FREQUENTLY ASKED QUESTIONS

Will there be any more class Zoom social sessions?

Yes, for Years 1-6 there will be a Zoom session **every Wednesday**. The Zoom times will remain the same as this week and are as follows:

Year 6 – 10am

Year 5 – 11am

Year 4 – 2pm

Year 3 – 2.30pm

Year 2 – 10.30am

Year 1 – 1.30pm

Early Years will hold their sessions **every Tuesday** at 9.30 am for Reception children and 10.30am for the Nursery children.

The link will be uploaded to your child's class stream at 9am every Wednesday and we do ask that you ensure you use your child's name when signing in so as we can identify you in the Zoom waiting room. If we are unsure who is accessing the session, we will be unable to let your child in.

Can I access my child's activities on Google Classroom before 9am so as I can plan my day?

We are aware that some of you may wish to look through the work to plan out the day as early as possible. As the staff are currently teaching in Key Worker bubbles during the day and then working on remote learning provision after school, it is not possible for us to schedule the work the day before. However, we have taken this on board and work will now be available from 8am each morning. However, there is no expectation to complete the activities at any specific time. We have tried to make the learning as easy to follow as possible but, if you do want more time to look



through the materials first, you may want to consider working a day behind so that you can explore the activities and then complete them the next day. There is no 'due date' for the activities so you can hand them in whenever you wish.

How do I upload my child's work?

If you are able, you can attach a document or attach a picture of your child's work when they have completed a task. To do so, click on the assignment that you are working on and this will show you 'your work'. You may then have access to an uploaded document that you can edit and hand in or there is the option to add your own attachment which could be a photo, video or other file type. If you don't have access to a camera or can't upload a document, you or your child could write a brief comment in the 'private comment' section instead outlining how they got on.

What happens when I return work?

The work will be received by the class teacher who will check it. The work may then be returned with a comment or a suggestion to think about for next time. There is no expectation to then edit and redo the work, the suggestions are simply things to consider in future pieces of work.

Who will check and comment on my child's work?

The class teacher will see and check all of the work that is submitted within each Google classroom. Your child may receive a comment on their work and this will be submitted by both teachers and teaching assistants who will respond to work periodically through the school day when they are available to do so. Please remember that most staff are in school working within bubbles so there may be a delay to comments and responses.

What if I don't have a printer?

Activities may have a supporting worksheet or resources. Some of these can be edited on the computer and sent back directly. However, in most cases, the resources are there to help and give a guide and are not essential. Teachers will try where possible to set activities that can either be done on the printed sheet or which could be written on plain paper if you cannot print. If you are unable to print the White Rose Maths worksheet, there is a workbook available which can be collected from school. Alternatively, answers for the maths can also be written on a piece of paper.

What if we can't complete all of the assignments?

We completely understand that everyone's circumstances are different and there is no expectation from us in terms of how much work is completed or when it is handed in. The government has announced statutory remote learning obligations for schools that we must provide. However, if you are unable to complete all tasks, we completely understand and would ask that you engage with what you can. This is an incredibly difficult situation and we know that many of you will be juggling working from home as well as possibly supporting more than one child with their remote learning. You may wish to consider which tasks should take priority and perhaps select the subject that you feel your child would most benefit from accessing.

What else could my child be doing?

Alongside the activities assigned by teachers, you may also want to access your child's accounts for Numbots, Times Tables Rockstars or Maths Shed (depending on year group) and Spelling Shed. Teachers will also add any other resources that they find on the class stream with links to any websites or activities you may want to engage with. Joe Wicks has recently announced he will be resuming his PE with Joe Wicks sessions on his YouTube channel at 9am on Mondays, Wednesdays and Fridays. We also encourage regular reading at home and the Oxford Owl website <https://www.oxfordowl.co.uk/for-home/find-a-book/library-page/> has access to lots of online eBooks.

Children who use the Accelerated Reader program can also quiz from home if they wish at <https://ukhosted12.renlearn.co.uk/2235799>.

Can I share the videos or resources on social media or with others?

No. Please do not share the resources with others. Some of the materials are only available because the school has bought specific subscriptions that allow us access. Staff would also understandably prefer to not have their videos shared outside of Google Classroom!

Why does it ask for a class code when I try to login?

The short answer to this is that it shouldn't! If you are asked for a class code then it means you have not used your child's login details but have used your own email address or may not have signed out properly from any other accounts you may have.



What if we are struggling with the number of devices we have available?

We have been led to believe that Google Classroom can be accessed on a range of devices including laptops, mobile phones and tablets. We have also recently been informed that it can also be accessed on an Xbox, PlayStation or Smart TV. Instructions on how to do so can be found by searching online and following the steps outlined on technical advice sites such as <https://www.pocket-lint.com/apps/news/google/155204-how-to-use-google-classroom-on-xbox-and-playstation>. You may not be able to type or comment when using these devices but you will be able to read the tasks, watch the videos and then complete the work on paper.

What if I have limited data allowances on my mobile phone network and I have no other internet access?

The Department for Education has announced a scheme that temporarily increases data allowances for mobile phone users on certain networks.

The guidance states that:

“Schools, trusts and local authorities can request mobile data increases for children and young people who:

- *do not have fixed broadband at home*
- *cannot afford additional data for their devices*
- *are experiencing disruption to their face to face education*

Children with access to a mobile phone on one of the following networks might be able to benefit:

- *Three*
- *Smarty*
- *Virgin Mobile*
- *EE*
- *Tesco Mobile*
- *Sky Mobile*

Other providers may join the scheme at a later stage.”

If you feel that this applies to you and you would like to know more, please contact the school.

I am sure that there are questions that you may have that are not answered above. If that is the case, feel free to contact the office or your child’s class teacher. We are all striving to support our children in the best way we can through some very difficult circumstances so please feel free to reach out for any support or to ask any queries you may have.

Yours sincerely,

Mrs A Harvey